


**Tender Ref.: ELCOT/Proc /OT/ 33092/Voice Sim (4G/3G) with Data /2017-18**

	<b>Electronics Corporation of Tamil Nadu Limited</b>
<b>Rate Contract Tender</b>	
	<hr/> <p><b>Supply, installation and commissioning of Voice Sim (4G/3G) with Data</b></p> <hr/> <p><b>Tender Ref.</b> <b>ELCOT/Proc /OT/ 33092/Voice Sim (4G/3G)</b> with Data <b><u>/2017-18</u></b></p>
	<b>Corrigendum No 1 to Tender Document</b>

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The following Corrigendum to the Tender Document is hereby issued.

Sl.No.	Page No. and Clause	Title of the Clause	Existing	To be read as
1	Page No. 16, Clause 4.1	Eligibility	<p>The ISP should have executed orders for providing the 3G/4G Internet Data Card Services for a minimum quantity of 75 Nos. of 3G/4G Voice SIM with Data usage of upto 30 GB per month (1 GB per day with feature of carrying forward the balance data to next day / next month) and above for any Government Departments / Organisations / Public Sector Undertakings in India in the last 2 years.</p>	<p>The ISP should have executed orders for providing the 3G/4G Internet Data Card Services for a minimum quantity of 75 Nos. of 3G/4G Voice SIM with Data usage of minimum 10GB per month for any Government Departments / Organisations / Public Sector undertakings in India in the last 2 years.</p> <p>The bidder should provide the Feature of carrying forward the balance unused data month on month or pooling of data among the CUG users on annual basis.</p> <p>Alternatively, the payment will be made only for the cumulative used BW on pro-rata basis.</p>
2	Page No. 17, Clause 5	Specifications	<p>The bidder should provide the option of utilizing the unused bandwidth (balance to be carried forward) to the next day / next month and so on. In case of CUG users the unused bandwidth should be usable among any user among the CUG network pertaining to the Department / Organisation and payment will be made only for the cumulative utilization of BW of total</p>	<p>Please ref clarification / amendment vide Sl.No.1</p>

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			users of CUG (For example: 100 users X 1 GB per month in CUG means 100 GB per month cumulative usage for billing.	
3	Page No.18	SPECIFICATIONS VOICE Services	Free SMS of minimum 100 per day and 3000 per month (balance shall be carried forward to next day or next month)	Free SMS of minimum 100 per day and 3000 per month.  However any enhancement approved by Govt or the service provider should be made available.
4	Page No.38, Clause No.10	Payment	a) 100% of the total cost of ordered items (The plan charges (subscription) will be paid on quarterly basis on submission of bills with all required supporting documents which are certified by the customer for all contract compliance)	No advance payment. 100% of the plan charges (subscription) will be paid on monthly basis on submission of bills with all required supporting documents which are certified by the customer for all contract compliance such as usage of BW and penalty if any as per SLA. The balance payment after deduction of such penalty only will be released.  The payment will be made by ELCOT or by customer directly, which is the option of teh indenting customer.
5	Page No.38, Clause No.10	Payment	a) 100% of the total cost of ordered items (The plan charges (subscription) will be paid on quarterly basis on submission of bills with all required supporting documents which are certified by the customer for all contract compliance)	100% of the plan charges (subscription) will be paid on monthly basis

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1.	Pg.No 16, internet service provider having 3G/4g licence for tamilnadu for voice and data are only eligible to bit .... Under documentary proof	copy of valid 3G/4G licence issued by TRAI in the name of ISP to be provide .... Sharing of other service providers licence not to be considered	riding on other service provider licence not to be considered ....as it is mentioned as own licence.	The Bidder Service Provider should have a valid 3G/4G licence issued by TRAI in the name of ISP or If Sharing of other service providers licence, then it should have been approved by TRAI (Copy of the License of the ISP and Approval of TRAI to be submitted).
2.	pag16, 6th point, does the bidder has to satisfy all the eligibility points can he satisfy any 6 of the total 9	the bidder to satisfy any six of the 9 points	pl confirm is it necessary to meet all the 9 eligibility conditiosn ,	No change
3.	p 16, point 4, ISP should have min 2 years of existence in provvidin	what valid document ary proof to be submitted	can we submit the purchase orders of elcot itslefl	Any PO or Bills certified by the user with complete contact details to substantiate the eligibility criteria. Government customer (Departments / Organisations / Board/Units) is preferred.

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	g 3G/4G services ..... Under documentary proof ...			
4.	p 17, pt 7, the ISP should have executed order .....for govt departmentns organisation or public sector undertaking ,, in india in the last 2 years	instead of india , it is to be termed as tamilnadu ...as network for tamilnadu need to be considered	as we are talking for the state of tamilnadu and network for tamilnadu is more important , should be termed as tamilnadu	No change
5.	p18, pt 9, the bidder should provide .....in case of cug users the unused bandwidth should be usable	only the unused data of each user can be forwarded to next month and pooling of data is not possible...	reasons: we cannot measure who has used how much, and using other mobile nos bandwidth will always provide confusion for the actual user, if the quote of that month is over in 10 days all the users will not be able to internet, and <b>if somebody top s up his internet data in prepaid format , that also will be become pooled data.</b> hence advisable to	The bidder should provide the Feature of carrying forward the balance unused data month on month or pooling of data among the CUG users on annual basis. Alternatively, the payment will be made only for the cumulative used BW on pro-rata basis.

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	among any user among the CUG network pertaining to the dept /organisation and payment will be made only for the cumulative utilisation of BW of the total users of CUG.		have only unused data carry forward to next month.	
6.	pt 19, pt 14, free sms of 100 per month	free sms to any 10 digit number to be 100 per day and no need of carryforward of unused sms to next month.	only sms sent to 10 digit mobile number on normal days will be given free of 100 per day , while the rest will be charged. And carry forward option would not be essential.	Free SMS to 10 digit mobile number on normal days at 100 per day and 3000 per month. Any enhancement as approved by TRAI or the Service Provider in general should be passed on the CUG users immediately.  Over and above this Free SMS can be charged and paid by the individual user.
7.	pt 19, pt 12, free roaming outgoing	roaming outgoing price alone to be given	not all the users will be going under roaming and roaming outgoing is a component if added	No change

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	calls with in india	as Rs20 per month chargeable only if the user goes into roaming	under evry month rental it will increase the cost of the user.	
8.	pag16, under elgibility condition s kindly add the spectru m availabel for the state of tamilnad u ,,higher the spectru m the more congessi on free it would be ..		today's majority of the data or voice calls are struck for want of spectrum and this is very important for trouble free voice and data services.	No change
9.	Page 26, sample submission	five units of post paid nos will be provided as samples for a period of 28 days	believe 5 units will be more than sufficient to check the if it is working under 4G and 3 G or 3G only or 4 G only.	Five units of post paid numbers of the selected plan should be provided as sample for a period of 45 days to test the services including the carry forward or pooling of data.
10.	Page 35, other docume	ESI registration and EPF	these two clauses to be removed	ESI registration or any other suitable medical facilities for employees.

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	nts to be included	registration		EPFO registration is a must. Proof to be submitted.
11.	Page 44, payments	we do not have the option of quaterly kindly make it monthly payments only.	only then the best of the services can be provided to the end user at the same time they can also migrate from one plan to another and also from one service provider to another based on the network	Please refer above.
12.	Page 44, payments	a time line for payments from the date of submission of invoices to be determined	this is most needed as the services to the end user should not be barred .	Within 10 days from the date of acceptance of the claim / bill in normal circumstances if the claims are correct and all required documents provided in time. Any delay can be escalated for sorting out.
13.	Page 70, price bid	to contain pre on post charges also packwise,	this will put out who do not have that facility as some of the service providers do not have that.	No change
14.	Page 16, pt no 3, under documents for list of tower locations	list showing the location of towers installed in rural locations and urban locations...	only then we can know which operator has more number of towers in rural and which operator has more in urban	The bidder should provide the list of locations of towers available in rural and urban areas.
15.	Pg No.17, Cl	Eligibility	The bidder should have TL 9000 certificate	Exempted for BSNL but BSNL should submit an



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	ause No.4.1(9 )			undertaking that compliance of parameters equivalent to the TL 9000 certificate parameters are adopted.
16.	Page No.18, Clause No.9	Specifications Item description	The bidder should provide the option of utilizing the unused bandwidth ( balance to be carried forward) to the next day/next month and so on. In case of CUG users the unused bandwidth whould be usable among any user among the CUG network pertaining to the Department /Organisation and payment will be made only for the cumulative utilization of bw of total users of CUG	The bidder should provide the Feature of carrying forward the balance unused data month on month or pooling of data among the CUG users on annual basis.  Alternatively, the payment will be made only for the cumulative used BW on pro-rata basis.
17.	Page No.19, Clause No.15	Plan features	One additional SIM card	It is clarified that if the SIM is lost or damaged, then additional SIM card should be provided free of cost during the contract period. If the same user asks once again, then on chargeable basis.
18.	Page No.28, Clause No.7.7(i)	Award of contract	Total quantity will be apportioned among the L1 bidder and other bidders who have agreed to match L1 rate, as per the provisions of Tamil Nadu Transparency in Tenders Act, 1998 and the Tamilnadu Transparency in tenders rules, 2000 and terms and conditions of the	The award of contract will be as per the TN Trasparancy in Tenders Act and Amendments / Rules. The award will be 100% to the L1 bidder or maximum to a level of 60% and balance can be shared among the other bidders provided the others matching the L1 rates and terms.

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			tender	The decision of ELCOT is final in this regard.
19.	Page No.44, Clause No.10(a)	Payment clause	100% of the total cost of ordered items ( The plan charges (subscription) will be paid on quarterly bases on submission of bills with all required supporting documents which are certified by the customer for all contract compliance ) will be paid by ELCOT	<p>No advance payment. 100% of the plan charges (subscription) will be paid on monthly basis on submission of bills with all required supporting documents which are certified by the customer for all contract compliance such as usage of BW and penalty if any as per SLA. The balance payment after deduction of such penalty only will be released.</p> <p>The payment will be made by ELCOT or by customer directly, which is the option of teh indenting customer.</p>
20.	Page No.16, Clause No.4.1	Eligibility	The ISP should have executed orders for providing the 3G/4G Internet Data Card Services for a minimum quantity of 75 Nos. of 3G/4G Voice SIM with Data usage of upto 30 GB per month (1 GB per day with feature of carrying forward the balance data to next day / next month) and above for any Government Departments / Organisations / Public Sector Undertakings in India in the last 2 years.	The ISP should have executed orders for providing the 3G/4G Internet Data Card Services for a minimum quantity of 75 Nos. of 3G/4G Voice SIM with Data usage of minimum 10GB per month for any Government Departments / Organisations / Public Sector undertakings in India in the last 2 years. The bidder should provide the Feature of carrying forward the balance unused data month on month or pooling of data among the CUG users on annual basis.

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				Alternatively, the payment will be made only for the cumulative used BW on pro-rata basis.
2.	Page No.17, Clause No.5	SPECIFICATIONS	The bidder should provide the option of utilizing the unused bandwidth (balance to be carried forward) to the next day / next month and so on. In case of CUG users the unused bandwidth should be usable among any user among the CUG network pertaining to the Department / Organisation and payment will be made only for the cumulative utilization of BW of total users of CUG (For example: 100 users X 1 GB per month in CUG means 100 GB per month cumulative usage for billing.	Please ref clarification / amendment vide SI.No.1
3.	Page No.18	SPECIFICATIONS VOICE Services	Free SMS of minimum 100 per day and 3000 per month (balance shall be carried forward to next day or next month)	Free SMS of minimum 100 per day and 3000 per month.  However any enhancement approved by Govt or the service provider should be made available.
4.	Page No.38, Clause No.10	Payment Clause	a) 100% of the total cost of ordered items (The plan charges (subscription) will be paid on quarterly basis on submission of bills with all required supporting documents which are certified by the	No advance payment. 100% of the plan charges (subscription) will be paid on monthly basis on submission of bills with all required supporting documents which are certified by the customer

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			customer for all contract compliance)	for all contract compliance such as usage of BW and penalty if any as per SLA. The balance payment after deduction of such penalty only will be released.  The payment will be made by ELCOT or by customer directly, which is the option of teh indenting customer.
6.	Page No.16,internet service provider havving 3G/4g licence for tamilnadu for voice and data are only eligible to bit .... Under documentary proof	copy of valid 3G/4G licence issued by TRAI in the name of ISP to be provide .... Sharing of other service providers licence not to be considered .	riding on other service provider licence not to be considered ....as it is mentioned as own licence.	The Bidder Service Provider should have a valid 3G/4G licence issued by TRAI in the name of ISP or If Sharing of other service providers licence, then it should have been approved by TRAI (Copy of the License of the ISP and Approval of TRAI to be submitted).
7.	pag16, 6th point,does the bidder has to satisfy all the eligibility points can he	the bidder to satisfy any six of the 9 points	pl confirm is it necessary to meet all the 9 eligibilty conditiosn ,	No change

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	satisfy any 6 of the total 9			
8	p.16, point 4, ISP should have minimum 2 years of existence in providing 3G/4G services ..... Under documentary proof ...	what valid documentary proof to be submitted	can we submit the purchase orders of elcot itself	Any PO or Bills certified by the user with complete contact details to substantiate the eligibility criteria. Government customer (Department / Organisation / Board / Units) is preferred.
9	p.17, pt.7- the ISP should have executed order .....for govt departments organisation or public sector undertaking ,, in india in the last 2 years	instead of india , it is to be termed as tamilnadu ...as network for tamilnadu need to be considered	as we are talking for the state of tamilnadu and network for tamilnadu is more important , should be termed as tamilnadu	No Change
	Pg.18, pt 9-the	only the unused	reasons: we cannot measure who has used	The bidder should provide the Feature of carrying

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	bidder should provide .....in case of cug users the unused bandwidth should be usable among any user among the CUG network pertaining to the dept /organisation and payment will be made only for the cumulative utilisation of BW of the total users of CUG.	data of each user can be forwarded to next month and pooling of data is not possible...	how much, and using other mobile nos bandwidth will always provide confusion for the actual user, if the quote of that month is over in 10 days all the users will not be able to internet, and <b>if somebody top s up his internet data in prepaid format , that also will be become pooled data.</b> hence advisable to have only unused data carry forward to next month.	forward the balance unused data month on month or pooling of data among the CUG users on annual basis. Alternatively, the payment will be made only for the cumulative used BW on pro-rata basis.
11	pg.19, pt.14- free sms of 100 per month	free sms to any 10 digit number to be 100 per day and no need of carryforward of	only sms sent to 10 digit mobile number on normal days will be given free of 100 per day , while the rest will be charged. And carry forward option would not be essential.	Free SMS to 10 digit mobile number on normal days at 100 per day and 3000 per month. Any enhancement as approved by TRAI or the Service Provider in general should be passed

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		unused sms to next month.		on the CUG users immediately.  Over and above this Free SMS can be charged and paid by the individual user.
12.	pt 19, pt 12, free roaming outgoing calls with in india	roaming outgoing price alone to be given as Rs20 per month chargeble only if the user goes into roaming	not all the users will be going under roaming and roaming outgoing I s a component if added under evry month rental it will increase the cost of the user.	No change
13.	pag16, under elgibility condition s kindly add the spectru m availabel for the state of tamilnad u ,,higher the spectru m the more congessi on free it would be ..		today's majority of the data or voice calls are struck for want of spectrum and this is very important for troublefree voice and data services.	No change
14.	Page 26, sample submissi	five units of post paid nos will be provided	believe 5 units will be more than sufficient to check the if it is working under 4G and 3 G or 3G only or	Five units of post paid numbers of the selected plan should be provided as sample for a period of

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	on	as samples for a period of 28 days	4 G only.	45 days to test the services including the carry forward or pooling of data.
15.	Page 35, other documents to be included	ESI registration and EPF registration	these two clauses to be removed	ESI registration or any other suitable medical facilities for employees. EPFO registration is a must. Proof to be submitted.