

Corrigendum – 2
ELCOT/IT-Infra/OT/33252/MPLS & ILL/2018-19

Selection of Service provider(s) for providing Multi Protocol Label Switching Virtual Private Network (MPLS VPN (1:1) & 4G) / Internet Leased Line connectivity to Government Departments on Rate Contract Basis

Note: This corrigendum forms part of the Tender document, Corrigendum-1 to tender document and should be submitted along with the bid duly signed by the bidder. Non fulfillment of this condition will be liable for rejection of the bid itself.

S.No	RFP Document/ Corrigendum 1 to Tender document reference(s) Section	Page . No	Content of RFP requiring clarification(s)	Existing as per Tender Document	To be read as
1.	8. Scope of Work, SLA & Responsibility Matrix	46	8.1 Scope for Providing MPLS VPN (1:1) Connectivity to Government departments (PART – A of Price Bid) Monitoring and reporting	Each customer should have separate secured login. Ex: ELCOT has multiple customers and ELCOT itself procures bandwidth for its own project. Hence separate login for each customer with their procured link should be available like ELCOT, TNHSP, Court, Treasury, etc. on project basis.	It is recommended that each ELCOT customer have separate secured login and ELCOT should have a separate login. Ex: ELCOT has multiple customers and ELCOT itself procures bandwidth for its own project. Hence separate login for each customer with their procured link to be made available like ELCOT, TNHSP, Court, Treasury, etc. on project basis.
2	8. Scope of Work, SLA & Responsibility Matrix	47	8.1 Scope for Providing MPLS VPN (1:1) Connectivity to Government departments (PART – A of Price Bid)	Link Name: It should be readable and should have location name. Bidder's Circuit ID cannot be link name	Link Name: It is recommended that link name be in readable format with location name rather Circuit ID of Bidder.

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3.	8. Scope of Work, SLA & Responsibility Matrix	59	8.3 Scope for Providing Internet Leased Line (1:1) Connectivity to Government departments (Part – C of Price Bid)	17. Each customer should have separate secured login. Ex: ELCOT has multiple customers and ELCOT itself procures bandwidth for its own project. Hence separate login for each customer with their procured link should be available like ELCOT, TNHSP, Court, Treasury, etc. on project basis.	17. It is recommended that each ELCOT customer have separate secured login and ELCOT should have a separate login. Ex: ELCOT has multiple customers and ELCOT itself procures bandwidth for its own project. Hence separate login for each customer with their procured link to be made available like ELCOT, TNHSP, Court, Treasury, etc. on project basis.
4.	8. Scope of Work, SLA & Responsibility Matrix	59	8.3 Scope for Providing Internet Leased Line (1:1) Connectivity to Government departments (Part – C of Price Bid)	a. Link Name: It should be readable and should have location name. Bidder's Circuit ID cannot be link name.	a. Link Name: It is recommended that link name be in readable format with location name rather Circuit ID of Bidder.
5.	Corrigendum -1 of Tender Document OT-33252. S.No.13	7	Corrigendum -1 of Tender Document OT-33252 S.No.13	a. Service Uptime - Min 90% (on quarterly basis)	a. Service Uptime - Service uptime would be on best effort basis. At the same time on Installation, Service provider should get

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					<p>Customer duly acknowledged sealed and signed copy of Installation certificate and Acceptance report after running the link for 5 days.</p> <p>Service provider should ensure that satisfactory certificate on every quarter basis to be obtained from Customer.</p>
6	<p>Corrigendum -1 of Tender Document OT- 33252.</p> <p>S.No.19</p>	10	<p>Corrigendum -1 of Tender Document OT- 33252.</p> <p>S.No.19</p>	<p>...</p> <p>90% uptime to be maintained for MPLS over 4G (Part-B). If the uptime is less than this limit, then penalty will be levied as follows:</p> <p>Penalty for Non Compliance of SLA for MPLS VPN 4G are as follows: Penalties for Non compliance of SLA:</p> <p>No penalty if the uptime is 90% or more.</p> <p>Penalty of 0.2% of the quarterly charges of that location for every</p>	<p>...</p> <p>< Removed ></p>

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				<p>0.1% downtime from 89.9% up to 80%.</p> <p>Penalty of 0.4% of the quarterly charges of that location for every 0.1% downtime from 79.9% upto 70%.</p> <p>No payment for that link for that quarter if the uptime is less than 70%.</p>	
7.	<p>Corrigendum -1 of Tender Document OT- 33252.</p> <p>S.No.20</p>	12	<p>Corrigendum -1 of Tender Document OT- 33252.</p> <p>S.No.20</p>	<p>...</p> <p>Penalty for Non Compliance of SLA for MPLS VPN 4G are as follows: Penalties for Non compliance of SLA:</p> <p>No penalty if the uptime is 90% or more.</p> <p>Penalty of 0.2% of the quarterly charges of that location for every 0.1% downtime from 89.9% up to 80%.</p> <p>Penalty of 0.4% of the quarterly charges of that location for every 0.1% downtime from 79.9% upto</p>	<p>...</p> <p>< Removed ></p>

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				70%. No payment for that link for that quarter if the uptime is less than 70%	
8.	8. Scope of Work, SLA & Responsibility Matrix	54	8.2 Scope for Providing MPLS VPN Connectivity to Government departments through 4G (PART – B of Price Bid) Monitoring and reporting	<u>Monitoring and reporting:</u> 1. <u>The Service provider ...</u> 8. <u>... maintenance of links.</u>	< Removed >
9.	Corrigendum -1 of Tender Document OT-33252. S.No 14	7	Corrigendum -1 of Tender Document OT-33252. S.No 14	4. Providing last mile connectivity (dual path) for Internet bandwidth till respective Customer premises for the bandwidth speed of 16Mbps and above.	4. Providing last mile connectivity (dual path) for Internet bandwidth till respective Customer premises for the bandwidth speed of 100Mbps and above.
10	8. Scope of Work, SLA & Responsibility Matrix	45	8.1 Scope for Providing MPLS VPN (1:1) Connectivity to Government departments	2. Service provider shall terminate at customer's Router etc for MPLS VPN links with bandwidth services. But Router is not in the scope of the service. Service provider shall monitor the port in which connection is	2. Service provider shall terminate at customer's Router etc for MPLS VPN links with bandwidth services. But Router is not in the scope of the service. Service provider shall monitor the port in which connection

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			(PART – A of Price Bid)	terminated in customer's equipment.	is terminated in customer's equipment. Some of current router model in field include Cisco 1941, Cisco 4221, Cisco 2811, etc with IOS version 15.2, 12.4 ,etc.
11	Annexure 6. Price Bid (Attachment to Corrigendum -1 of Tender Document OT- 33252)	28	6.1 Part A – Selection of Service Provider(s) for providing MPLS VPN (1:1) to Government Departments on Rate contract basis S.No.3	3. If existing vendor matches L1 price and declared successful bidder in this tender also, and if it turns out that there is cost benefit in awarding the contract of existing links to the existing vendor as installation charges is not applicable for these cases, ELCOT reserves the right to award contract to a vendor, which is cost effective over period of 2 years of contract period and provides satisfactory service to the end user department.	3. If existing vendor matches L1 price, and if it turns out that there is cost benefit in awarding the contract of existing links to the existing vendor as installation charges is not applicable for these cases, ELCOT reserves the right to award contract to the L1 bidder or the existing vendor who matches L1 price and whose contract value is beneficial to ELCOT, within the limit as per the Tamil Nadu Transparency in Tender Rules 2000 with latest amendments. L1 preference will be maintained in these cases also, as per the Tamil Nadu Transparency in Tender Rules 2000 with latest amendments.

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12	Annexure 6. Price Bid (Attachment to Corrigendum -1 of Tender Document OT- 33252)	31	6.3 Part C – Selection of Service Provider(s) for providing Internet Leased Line (1:1) to Government Departments on Rate contract basis S.No.3	3. If existing vendor matches L1 price and declared successful bidder in this tender also, and if it turns out that there is cost benefit in awarding the contract of existing links to the existing vendor as installation charges is not applicable for these cases, ELCOT reserves the right to award contract to a vendor, which is cost effective over period of 2 years of contract period and provides satisfactory service to the end user department.	3. If existing vendor matches L1 price, and if it turns out that there is cost benefit in awarding the contract of existing links to the existing vendor as installation charges is not applicable for these cases, ELCOT reserves the right to award contract to the L1 bidder or the existing vendor who matches L1 price and whose contract value is beneficial to ELCOT within the limit as per the Tamil Nadu Transparency in Tender Rules 2000 with latest amendments. L1 preference will be maintained in these cases also, as per the Tamil Nadu Transparency in Tender Rules 2000 with latest amendments.