

STATEMENT OF REPLIES TO PRE-BID QUERIES RAISED BY THE BIDDERS**TENDER NO. ELCOT/Networks/OT/33462/Secnet/2021****AMC for High end servers & Network devices and related items with Manpower support and Antivirus support in Secretariat LAN control Room**

The Tender document (Version 1.0) was released on 03.09.2021 and the Pre - bid meeting was held on 13.09.2021. The Queries raised by the prospective bidders and clarifications of ELCOT are given below. Further, the Tender document incorporating the corrections furnished below is hosted in the websites (www.elcot.in, www.tenders.tn.gov.in and <https://tntenders.gov.in>) for the convenience of the prospective bidders. As such, the prospective Bidders are advised to follow the Tender Document. During the submission of the bid, bidders should submit the necessary Corrigendums without fail.

Sl. No.	Page No.	Clause No.	Title of the Clause	Description of the Clauses as per Tender Document	Amendment requested	ELCOT's Clarifications
1)	82	Annexure - 9 (B)	PRICE BID	Price details for 6 months AMC period (Third Party Service (Other than Cisco OEM) to give service warranty for 6 months period from 01.11.2021 to 30.04.2022.	Requests confirmation if AMC period is required for 6 months or 36 months (3 years) as part of tender contract.	Price Bid B is only for 6 months AMC period (Third Party Service (Other than Cisco OEM)) for the period from 01.11.2021 to 30.04.2022. Price Bid A, C and D for 3 years AMC period.
2)					On event of signing the contract the vendor should be permitted to check the working condition of all equipments and non working equipments will be not covered under part of AMC.	Bidders have been informed to inspect the site before quote if required.

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3)					Years of experience and turn over for start up organization as per the Government norm.	Tender Conditions would remain same
4)					Can we submit our third party commercial instead of OEM commercial for bill of quantity of this tender	Tender Conditions would remain same
5)	11	4	2. e-Tender Schedule Tender Fees	Tender fee charges of Rs.10,000/- (Rupees ten thousand) plus 18% GST should be paid electronically through NEFT/RTGS to the account of ELCOT.	Request for Tender fee exemption	Tender Conditions would remain same

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6)	11	5	2. e-Tender Schedule EMD	Rs.2,00,000/- (Rupees Two Lakhs Only) should be paid electronically through NEFT/RTGS to the account of ELCOT	Request for EMD exemption	<p>The EMD Amount of Rs. 2,00,000/- (Rupees Two Lakhs Only) should be paid electronically through the Bidder's respective internet banking enabled account via NEFT / RTGS to the account of ELCOT.</p> <p>The bidder seeking EMD exemption for MSME/NSIC/SSI, must submit the valid supporting document for the relevant category. Units having either permanent SSI Registration Certificate prior to implementation of MSMED Act, 2006 or valid Entrepreneurs Memorandum Part-II issued by the Directorate of Industries & Commerce are exempted from payment of EMD.</p> <p>The tenders without Earnest Money Deposit or Valid MSME certificate for exemption of EMD will be summarily rejected.</p>

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7)	17	2 (a)	4. Eligibility Conditions	a) The Bidder should have at least 3 year experience in maintaining high end Servers and Network devices like Routers, Security Appliances & High end switches, UPS & deployment of Manpower of similar work as per tender for at least 3 years as on 31.03.2020.	Request for experience financial year as August 2020.	Tender Conditions would remain same
8)	17	2 (b)	4. Eligibility Conditions	b) The bidder should have undertaken AMC contract for two major Government / Public Sector Undertakings / Corporate and presently the contract should be in force.	Request for experience financial year as September 2021	Tender Conditions would remain same

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9)	17	4	4. Eligibility Conditions	Bidder should have executed a single work order value of at least Rs.75 Lakhs or multiple work orders of not more than three for total value of Rs.1.00 Crores from Government / Public Sector Undertakings departments / Corporate offices in India in any one of the previous four financial years (2016-17, 2017-18, 2018-19 & 2019-20) for similar nature of this tender.	Request for multiple work orders of not more than three total value of Rs.50 lakhs for the year upto Aug 2020 or Request for multiple work orders of not more than five total value of Rs.75 lakhs for the year upto Aug 2020.	Tender Conditions would remain same
10)	60	9	Annexure -5 List of devices and serial number	10 KVA Online UPS with 1 hour backup	Request for UPS and Battery Brand name with battery DC voltage with AH details	DC Voltage with AH : 12V/100AH No. of Batteries - 20 Nos.
11)	61	10	Annexure -5 List of devices and serial number	Numeric 40 KVA Online UPS 1 hour backup	Request for Battery Brand name with battery DC Voltage with AH details	Bidder is expected to quote without batteries
12)	61	11	Annexure -5 List of devices and serial number	Numeric 5 KVA Online UPS with 1 hour backup	Request for Battery Brand name with battery DC Voltage with AH details	DC Voltage with AH : 12V/100AH No. of Batteries - 10 Nos.