Tender to invite e-Tenders towards Empanelment of Software Developers
Tender Reference: ELCOT/EG/626/OT/Empanel Software Developer/2020
Please note that the clarifications to the Queries 1 to 16 are part of the Tender and the bidders are requested to include the signed clarifications and Amendments with the Tender document. The bids received without clarifications and amendments will be summarily rejected

| $\begin{aligned} & \hline \text { S.N } \\ & 0 \end{aligned}$ | Page No \& Clause No | Description of Clauses as per Tender Document | Query | Clarifications |
| :---: | :---: | :---: | :---: | :---: |
| 1 | Page No:16, Experience | Bidder should have executed at least one Single order for the value of Rs60 Lakhs or Two orders value cumulative of Rs 60 Lakhs or more during last three financial years for any University / Government / Public Sector Undertakings departments in India | We kindly request ELCOT to accept the works completed during last 5 Years | This clause remains unchanged. |
| 2 | Page No:18 <br> 5.4 Tender <br> Fee Charges <br> 5.3 Earnest <br> Money <br> Deposit <br> (EMD) | EMD \& Tender Document Fee Exemption | Requesting for Tender document fee waive off on the basis that we are registered under NISC, Startup India , and Udyog Aadhar <br> We have got similar exemption in Central government Tenders participated | This clause remains unchanged. |
| 3 | Page No:23, Category C CMMI 3 \& 5 Crores | CMMi Level : 3 or above <br> Average Annual Turnover of Rs. 5 Crore or above | Can we get relaxation of CMMI level 3 and 5 Crore turn over on the basis that we are registered under NISC, Startup India, and Udyog Aadhar | This clause remains unchanged. |
| 4 | Page No:25 6.5.2 <br> Technical Bid Evaluation | CMMi level 5: 5 Marks CMMi level 3: 3 Marks No CMMi level 0 Marks | Request to provide same marks for CMMI level 3 and 5 certified firms under evaluation criteria. | This clause remains unchanged. |


| 5 | Page No 37 \& Clause A1.4 | Bidder should have valid ISO9001Certificate | Kindly make it optional or please remove the same. | This clause is removed. |
| :---: | :---: | :---: | :---: | :---: |
| 6 | Page No 40 \& Clause A1.5 | Bidder should have valid ISO9001Certificate | Kindly make it optional or please remove the same. | This clause is removed. |
| $\begin{aligned} & \text { S.N } \\ & 0 \\ & \hline \end{aligned}$ | Page No \& Clause No | Description of Clauses as per Tender Document | Query | Amendment/ To be read as |
| 7 | Page No:13, <br> Average <br> Annual <br> Turnover | Bidder should have an average turnover of Rs 50 Lakhs or above in the last Two Financial years. | We kindly request ELCOT to consider average turnover of Rs 40 Lakhs or above in the last Two Financial years. | Bidder should have an average turnover of Rs 40 Lakhs or above in the last Two Financial years |
| 8 | Page No:14, Experience | Copies of work order(s) or Agreements and Completion / Performance Certificates from the customers should be Submitted. | Can we kindly consider the currently in Operation and Maintenance phase project?. | Copies of work order(s) or Agreements and Completion / Performance Certificates/Go Live Certificate/Rolled Out Certificate from the customers should be Submitted. |
| 9 | Page No:15, Experience | Copies of work order(s) or Agreements and Completion / Performance Certificates from the customers should be Submitted. | Can we kindly consider the currently in Operation and Maintenance phase project?. | Copies of work order(s) or Agreements and Completion / Performance Certificates/Go Live Certificate/Rolled Out Certificate from the customers should be Submitted. |
| 10 | Page No:16, Experience | Copies of work order(s) or Agreements and Completion / Performance Certificates from the customers should be Submitted. | Can we kindly consider the currently in Operation and Maintenance phase project?. | Copies of work order(s) or Agreements and Completion / Performance Certificates/Go Live Certificate/Rolled Out Certificate from the customers should be Submitted. |
| 11 | Page No:16, Experience | Bidder should have executed at least one Single order for the value of Rs60 Lakhs or Two orders value cumulative | Does the Bidder can submit Work orders completed / executed for Private Organizations? | Bidder should have executed at least one Single order for the value of Rs60 Lakhs or Two orders value cumulative of Rs 60 |



|  |  | F-ISO Certification |  | SMS \& Maintenance |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | ISO Certification is removed |
| 16 | Page No 37 \& Clause A1.4 | Experience - Bidder should have executed at least one Single order for the value of Rs. 10 Lakhs during last two financial years to any University / Government / Public Sector Undertakings departments in India. | Kindly consider work orders from private companies. | Experience - Bidder should have executed at least one Single order for the value of Rs. 10 Lakhs during last two financial years to any University / Government / Public Sector Undertakings departments/Private Companies in India. |

Bidders Signature and Seal

